

**From:** [Delgado, Eric](#)  
**To:** [Kim Laird](#); [Martin, John](#); [Brescia, Nicolas](#)  
**Cc:** [Waite, Andrew](#); [Westin Massey](#); [Janine.Latham@WestonSolutions.com](mailto:Janine.Latham@WestonSolutions.com); [Leticia DeLeon](#); [Schaefer, Joe](#); [Smalley, Bryant](#); [Foster, Althea](#)  
**Subject:** Re: M6H1 – Harvey Response; RE: Response Manager Status  
**Date:** Saturday, September 2, 2017 8:00:40 PM

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Ask OPS to supply a 213RR for START support and I guarantee that resource request will be filled.

Thanks

Sent from my iPhone

On Sep 2, 2017, at 12:43 PM, Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)> wrote:

Let me know when/if I need staff in the office to provide access to their computers for this fix. The PWS/WW staff are not in the office today.

Thanks

*Kim Laird*  
*TCEQ Houston – Region 12*  
*Water Section Program Coordinator*  
*713.767.3769*

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**From:** Kim Laird  
**Sent:** Saturday, September 02, 2017 12:22 PM  
**To:** 'Waite, Andrew' <[Waite.Andrew@epa.gov](mailto:Waite.Andrew@epa.gov)>; Westin Massey <[Westin.Massey@tceq.texas.gov](mailto:Westin.Massey@tceq.texas.gov)>; [Janine.Latham@WestonSolutions.com](mailto:Janine.Latham@WestonSolutions.com)  
**Cc:** Delgado, Eric <[Delgado.Eric@epa.gov](mailto:Delgado.Eric@epa.gov)>; Leticia DeLeon <[Leticia.DeLeon@tceq.texas.gov](mailto:Leticia.DeLeon@tceq.texas.gov)>  
**Subject:** RE: M6H1 – Harvey Response; RE: Response Manager Status

Andy

Here is a list of the issues and staff impacted.

Thanks

*Kim Laird*  
*TCEQ Houston – Region 12*  
*Water Section Program Coordinator*  
*713.767.3769*

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**From:** Waite, Andrew [<mailto:Waite.Andrew@epa.gov>]  
**Sent:** Saturday, September 02, 2017 11:39 AM  
**To:** Westin Massey <[Westin.Massey@Tceq.Texas.Gov](mailto:Westin.Massey@Tceq.Texas.Gov)>; Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)>; [Janine.Latham@WestonSolutions.com](mailto:Janine.Latham@WestonSolutions.com)  
**Cc:** Delgado, Eric <[Delgado.Eric@epa.gov](mailto:Delgado.Eric@epa.gov)>; Leticia DeLeon <[Leticia.DeLeon@tceq.texas.gov](mailto:Leticia.DeLeon@tceq.texas.gov)>  
**Subject:** RE: M6H1 – Harvey Response; RE: Response Manager Status

I have an ask in for EPA IT support to assist. EPA does have a Weston contractor in the area. I CAN NOT CONFIRM Weston support at this time  
How many PCs are we looking at?

Regards

Andrew J. Waite  
R6 WQ-SD  
214.665.7332

After a momentary silence spake  
Some Vessel of a more ungainly Make;  
"They sneer at me for leaning all awry:  
"What! did the Hand then of the Potter shake?"  
<image001.jpg>[Water: What is it Worth to You?](#)

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**From:** Westin Massey [<mailto:Westin.Massey@Tceq.Texas.Gov>]  
**Sent:** Saturday, September 02, 2017 11:34 AM  
**To:** Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)>; Waite, Andrew <[Waite.Andrew@epa.gov](mailto:Waite.Andrew@epa.gov)>  
**Cc:** Delgado, Eric <[Delgado.Eric@epa.gov](mailto:Delgado.Eric@epa.gov)>; Leticia DeLeon <[Leticia.DeLeon@tceq.texas.gov](mailto:Leticia.DeLeon@tceq.texas.gov)>  
**Subject:** RE: M6H1 – Harvey Response; RE: Response Manager Status

This is probably going to need to go through our IT since most have the older version on their desktops. There are several laptops but I don't have access to those right now.

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**From:** Kim Laird  
**Sent:** Saturday, September 02, 2017 10:29 AM  
**To:** Waite, Andrew <[Waite.Andrew@epa.gov](mailto:Waite.Andrew@epa.gov)>; Westin Massey <[Westin.Massey@Tceq.Texas.Gov](mailto:Westin.Massey@Tceq.Texas.Gov)>  
**Cc:** Delgado, Eric <[Delgado.Eric@epa.gov](mailto:Delgado.Eric@epa.gov)>; Leticia DeLeon <[Leticia.DeLeon@tceq.texas.gov](mailto:Leticia.DeLeon@tceq.texas.gov)>  
**Subject:** RE: M6H1 – Harvey Response; RE: Response Manager Status

Westin

Can you answer Andy. I think we need them but not sure where you are at on this request.

Thanks

*Kim Laird*  
*TCEQ Houston - Region 12*  
*Water Section Program Coordinator*  
*713.767.3769*

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**From:** Waite, Andrew [<mailto:Waite.Andrew@epa.gov>]  
**Sent:** Saturday, September 02, 2017 9:25 AM  
**To:** Leticia DeLeon <[Leticia.DeLeon@tceq.texas.gov](mailto:Leticia.DeLeon@tceq.texas.gov)>  
**Cc:** Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)>; Delgado, Eric <[Delgado.Eric@epa.gov](mailto:Delgado.Eric@epa.gov)>  
**Subject:** M6H1 – Harvey Response; RE: Response Manager Status

Kim,  
Andy Waite R6 EPA here.  
Let me know if you want me to try to get Weston support for this.

Regards

Andrew J. Waite  
R6 WQ-SD  
214.665.7332

After a momentary silence spake  
Some Vessel of a more ungainly Make;  
"They sneer at me for leaning all awry:  
"What! did the Hand then of the Potter shake?"  
<image001.jpg>[Water: What is it Worth to You?](#)

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**From:** Leticia DeLeon [<mailto:Leticia.DeLeon@tceq.texas.gov>]  
**Sent:** Saturday, September 02, 2017 9:10 AM  
**To:** Waite, Andrew <[Waite.Andrew@epa.gov](mailto:Waite.Andrew@epa.gov)>  
**Cc:** Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)>  
**Subject:** Fwd: Response Manager Status

FYI

Kim

I am also forwarding to Andy Waite there is a Westin Solutions person in Houston who can also help out

Sent from my iPhone

Begin forwarded message:

**From:** Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)>  
**Date:** September 2, 2017 at 8:50:00 AM CDT  
**To:** Leticia DeLeon <[Leticia.DeLeon@tceq.texas.gov](mailto:Leticia.DeLeon@tceq.texas.gov)>, Elston Johnson <[elston.johnson@tceq.texas.gov](mailto:elston.johnson@tceq.texas.gov)>  
**Cc:** Westin Massey <[Westin.Massey@Tceq.Texas.Gov](mailto:Westin.Massey@Tceq.Texas.Gov)>  
**Subject: FW: Response Manager Status**

Good Morning

Letty her is the list with staff and RM issues that you ask me to send to you and Elston. Very few staff are able to access RM 6.5.

We have sent this list to Abel and Tony (?) – IT in Austin. They are trying to get 6.5 in the catalog so we can download from there. That won't address the need for new passwords though.

Thanks for any help.

*Kim Laird*  
*TCEQ Houston - Region 12*  
*Water Section Program Coordinator*  
*713.767.3769*

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**From:** Westin Massey  
**Sent:** Friday, September 01, 2017 2:15 PM  
**To:** Nicole Bealle <[Nicole.Bealle@tceq.texas.gov](mailto:Nicole.Bealle@tceq.texas.gov)>  
**Cc:** Kim Laird <[Kim.Laird@tceq.texas.gov](mailto:Kim.Laird@tceq.texas.gov)>; Valerie Lara <[Valerie.Lara@Tceq.Texas.Gov](mailto:Valerie.Lara@Tceq.Texas.Gov)>; Julia Thorp <[Julia.Thorp@tceq.texas.gov](mailto:Julia.Thorp@tceq.texas.gov)>; Latrichia Spikes <[Latrichia.Spikes@tceq.texas.gov](mailto:Latrichia.Spikes@tceq.texas.gov)>  
**Subject:** Response Manager Status

Nicole,  
Attached is a list of Water Staff and the Response manager issues.

Most of the staff need the 6.5 version and a few need passwords.

The ones blank are still needing to be confirmed.

-Westin